

Yvonne Raine

From: Caroline Dickenson
Sent: 11 July 2018 14:49
To: Karen Robson; Yvonne Raine
Subject: FW: Message from KM044
Attachments: SKM04418071115000.pdf

Hi

Please find attached supplementary documents in relation to the hearing for 4 Victoria Terrace, Murton, Seaham, SR7 9BP.

Can these please be served to the interested parties and committee

Thanks

Caroline

Sgt 484 Caroline Dickenson
Licencing and Harm Reduction Sgt
Direct line (

DURHAM CONSTABULARY, Protecting Neighbourhoods, Tackling Criminals, Solving Problems...Around the Clock

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DURHAM COUNTY COUNCIL, Licensing Services, PO Box 617, Durham. DH1 9HZ

**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure
that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I Durham County Council – Local Weights & Measures Authority

(Insert name of applicant)

**apply for the review of a premises licence under section 51 / apply for the review of a club
premises certificate under section 87 of the Licensing Act 2003 for the premises described in
Part 1 below (delete as applicable)**

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description OFF LICENCE 4 Victoria Terrace Murton	
Post town SEAHAM	Post code (if known) SR7 9BP
Name of premises licence holder or club holding club premises certificate (if known) Ms	
Number of premises licence or club premises certificate (if known) DCCC/PLA0066	

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible
authority (please read guidance note 1, and complete (A)
or (B) below)

☐

2) a responsible authority (please complete (C) below)

☒ X

3) a member of the club to which this application relates
(please complete (A) below)

☐

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr

☐

Mrs

☐

Miss

☐

Ms

☐

Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

☐

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Durham County Council Environment, Health & Consumer Protection Annand House PO Box 617 Durham DH1 9HZ
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

- ☒ X
- ☐
- ☐
- ☒ X

Please state the ground(s) for review (please read guidance note 2)

See attached Grounds for Review

Please provide as much information as possible to support the application (please read guidance note 3)

See attached Grounds for Review

Have you made an application for review relating to the premises before

Please tick ✓ yes

☐

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

- ☒ I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ☒
- ☒ I understand that if I do not comply with the above requirements my application will be rejected ☒

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date

23/5/18

.....

Capacity **Consumer Protection Manager**

.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6) Environment, Health & Consumer Protection PO Box 617	
Post town Durham	Post Code DH1 9HZ
Telephone number (if any) (
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

GROUNDS FOR REVIEW

1. The applicant is seeking a review of the Premises Licence for Off Licence (Premier Store) 4 Victoria Terrace, Murton Seaham, County Durham as it is an appropriate course of action to address concerns relating to the prevention of crime and disorder and protection of children from harm objectives of the Licensing Act, 2003.
2. The holder of the Premises Licence is Mrs A K K and the DPS (Designated Premises Supervisor) is Ms Neelam Randhawa. Ms Randhawa holds a personal licence issued to her by Wolverhampton Council.
3. Evidence obtained by the Applicant shows that this premise sold alcohol to an underage person contrary to section 146(1) of the Licensing Act, 2003, on two occasions.
4. On 5th May 2017, Durham Trading Standards received intelligence from Durham Constabulary that this premise was possibly selling alcohol to young people under the age of eighteen.
5. On 24th August, 2017 Durham Trading Standards, assisted by Durham Constabulary, carried out a test purchase exercise into the sale of alcohol to under age youths using a 15 year old volunteer (Operation Darkhawk). A 15 year old child volunteer was given instructions to enter the premises and attempt to buy alcohol, along with some sundries. The volunteer selected four cans of lager and approached the counter. A person who was later identified as the Designated Premises Supervisor sold the child the alcohol. A visual recording was made of the sale. At the time of the sale, there was no one else present in the shop.
6. Following the sale, a Trading Standards Officer and a PCSO, from Durham Constabulary entered the premises and spoke to a person, who was later identified as the Designated Premises Supervisor. This person was then questioned regarding the sale of alcohol to a person under the age of eighteen. At that time she was advised that she would receive a fixed penalty notice for this offence at no time did she state she was the designated premises supervisor, and when asked she stated her partner held the personal licence. On return to the office, an investigation revealed that the female who had been spoken to by the Officers, was in fact the DPS and had a personal licence issued by another Local Authority.
7. The PCSO in this matter returned to the premises two days later and advised the female who had been spoken to, and now identified as the Designated Premises Supervisor, that as DPS she would not receive a Fixed Penalty for the offence but would be reported.
8. As a routine follow up, as second test purchase was carried out, again by Durham Trading Standards supported by Durham Constabulary (Operation Gamorra). On 25th October 2017 the same 15 year old volunteer was tasked again to enter the premises and was instructed to attempt to purchase alcohol

and some sundries. The volunteer entered the premises and selected four cans and approached the counter. He was served by a sales assistant present at the shop. Again, the sale was covertly visually recorded.

9.

10. The same Trading Standards Officer previously involved and another PCSO entered the premises and spoke with the sales assistant, who was issued a Fixed Penalty Notice by the PCSO.

11. On 10th January, 2018 The Premises Licence Holder, was interviewed under caution.

12. The verbal training to staff on selling alcohol, procedures for checking age and ID; together with the absence of a refusals register would indicate that inadequate processes are in place to protect children from harm.

13. Whilst the premise licence does include conditions at Annexe 2, these do not appear to be adequate to ensure compliance with the law.

14. Whilst it is for the Licensing Authority to determine the appropriate course of action, the Applicant would ask the Authority to consider more robust licensing conditions to the premises licence as the most appropriate action to promote the licensing objectives.

15. The following conditions, within the attached appendix, are put forward for consideration:

LICENSING ACT 2003

Suggested Conditions to be added to the Licence

The Prevention of Crime and Disorder

- CCTV that is already installed to be maintained and working at all times covering both inside and the immediate vicinity of the outside of the shop. Recordings must be stored for a minimum of 28 days.
- CCTV footage must be available and downloaded upon request by the Police.
- Notices will be clearly displayed at the entrance and around the premise stating CCTV is in operation.
- All incidents occurring at the premises will be recorded in an Incident Book maintained by the Premises Licence holder or a nominated member of staff. The details which will be recorded in the Incident Book are: the time and date of the incident; the name or full description of any person(s) involved (including staff members), whether the incident was recorded on CCTV, and the signature of the person making the entry. This book will be available at all times for inspection by the Police and other Responsible Authorities upon request.
- Persons known to be, or suspected to be, buying alcohol or tobacco on behalf of children will be refused and reported to the Police.

The Protection of Children from Harm

- Adherence to the law surrounding the ban on the sale of alcohol and tobacco to those under 18.
- The operation of a documented Age Certification Policy (Challenge 25) where all patrons believed to be under the age of 25 who seek to purchase age restricted goods will be asked to provide proof of age in the form of a UK Driving Licence, Passport, Military ID card or photo identification which is endorsed with the government PASS holographic logo.
- A refusals register must be in place at the premises and used to keep a record of all attempted test purchases of alcohol and tobacco where a person believed to be under 25 is challenged and no identification is provided and the sale is therefore refused.
- The refusals register should record: the date and time of the refusal, a description of the young person refused, the goods asked for, any significant comments made or behaviours exhibited by the person and the signature of the person making the entry.
- The register should be checked for completion and signed off on a regular basis by the DPS or Premise Licence Holder. The refusal register must be kept available at all times for inspection by the Police and other Responsible Authorities upon request.

- Persons known to be or suspected of buying on behalf of children will be refused and reported to the Police.
- Notices to be displayed concerning the law surrounding the ban on the sale of alcohol to children and explaining the Challenge 25 scheme.
- All staff to receive full training on the law surrounding the sale of age restricted products and the operation of the Challenge 25 scheme. Regular reminders to staff as to their obligations with respect to the above.
- All staff training records and reminders to be put in writing and kept as a record of training which must be kept on the premises and be available at all times for inspection by the Police and other Responsible Authorities on request.



LICENSING ACT 2003 PREMISES LICENCE

Premises Licence Number
Granted
Issued

DCCC/PLA0066
14 January 2013
21 August 2015

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description	Issuing Authority
OFF LICENCE 4 VICTORIA TERRACE MURTON SEAHAM SR7 9BP	DURHAM COUNTY COUNCIL EHCP LICENSING SERVICES PO BOX 617 DURHAM DH1 9HZ
Telephone number:	

Where the licence is time limited the dates
N/A

Licensable activities authorised by this licence
Sale by Retail of Alcohol

The opening hours of the premises (all times in 24hr format)

Monday	07:00 - 21:00	Non standard/seasonal timings: N/A
Tuesday	07:00 - 21:00	
Wednesday	07:00 - 21:00	
Thursday	07:00 - 21:00	
Friday	07:00 - 21:00	
Saturday	07:00 - 21:00	
Sunday	07:00 - 21:00	

Where the licence authorises the sale by retail of alcohol whether these are on and/or off sales
OFF ALCOHOL SALES ONLY

The times the licence authorises the carrying out of licensable activities (all in 24hr format)

Sale by retail of alcohol

Off Sales Only

Monday	07:00 - 21:00	Further details Non standard/seasonal timings:
Tuesday	07:00 - 21:00	
Wednesday	07:00 - 21:00	
Thursday	07:00 - 21:00	
Friday	07:00 - 21:00	
Saturday	07:00 - 21:00	
Sunday	07:00 - 21:00	

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

MRS / K K/

Registered number of holder, for example company number, charity number (where applicable)

Company no: N/A

Charity no: N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises the sale by retail of alcohol

MS NEELAM RANDHAWA

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the sale by retail of alcohol

WOLVERHAMPTON

Annex 1 – Mandatory conditions

No supply of alcohol may be made at a time when no designated premises supervisor has been specified in the licence or at a time when the designated premises supervisor does not hold a personal licence or his or her licence has been suspended. Every supply of alcohol under this premises licence must be made or authorised by a person who holds a personal licence.

The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol -

The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either-

- (a) a holographic mark, or
- (b) an ultraviolet feature.

Minimum Price of Alcohol:

1 A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2 For the purposes of the condition:

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula –

$$P = D + (D \times V)$$

Where –

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3 Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4 (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the premises Operating Schedule

General

Will ensure all reasonable steps are taken to ensure the licensing objectives are adhered to through using common sense, professionalism, following guidance and best practice.

On-going training and guidance updates will be conducted with all staff members on a regular basis to ensure all licensing objectives are met and general conduct as expected by a business owner/employee are followed correctly.

The Prevention of Crime and Disorder

Installation of a recorded 24 CCTV system with 4 weeks backup.

Displaying of Challenge 21 Notice within the store.

Applying strict policy on request for proof of age cards.

Publicise any crime prevention notices.

Prompt and orderley response to any disorderly activities on site.

Engagement with the local authorities if any criminal or disorderly activities occur.

Public Safety

Ensure fire escape signs are properly highlighted and are building regs compliant.

Ensure gas safety certificates are conducted every year.

Regular maintenance of fire extinguisher.

Display any public safety notices if necessary.

Make sure there is a first aid box on site.

The Prevention of Public Nuisance

Ensure noise levels are kept to a minimum through properly glazed windows, sound boards etc.

Property is located on a main road therefore will have no disruption to residents from bright lights.

Bin collection and any deliveries will take place during normal working hours.

Local authorities would be contacted if there were any instances of public nuisance off the premises, eg large gathering of youths causing disruption to local residents etc.

The Protection of Children from harm

Witin the premises there is a separate section where alcohol will be located.

Apply Challenge 21 should any ungerage person try to buy alcohol.

Strict policy will be applied requiring proof of age cards.

Will use own initiative and judgement if it is felt that alcohol may be being bought for children under the age of 18 by another party.


All staff will be adequately trained to ensure they are able to follow the necessary steps.

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Annex 4 – Plans attached

Attached



Signature of Authorised Officer
Head of Environment, Health and Consumer Protection



LICENSING ACT 2003 PREMISES LICENCE SUMMARY

Premises Licence Number
Granted
Issued

DCCC/PLA0066

14 January 2013

21 August 2015

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description	Issuing Authority
OFF LICENCE 4 VICTORIA TERRACE MURTON SEAHAM SR7 9BP	DURHAM COUNTY COUNCIL EHCP LICENSING SERVICES PO BOX 617 DURHAM DH1 9HZ
Telephone number:	

Where the licence is time limited the dates
N/A

Licensable activities authorised by this licence
Sale by Retail of Alcohol

The opening hours of the premises (all times in 24hr format)

Monday	07:00 - 21:00	Non standard/seasonal timings: N/A
Tuesday	07:00 - 21:00	
Wednesday	07:00 - 21:00	
Thursday	07:00 - 21:00	
Friday	07:00 - 21:00	
Saturday	07:00 - 21:00	
Sunday	07:00 - 21:00	

Where the licence authorises the sale by retail of alcohol whether these are on and/or off sales
OFF ALCOHOL SALES ONLY

The times the licence authorises the carrying out of licensable activities (all in 24hr format)

Sale by retail of alcohol
Off Sales Only

Monday	07:00 - 21:00	Further details Non standard/seasonal timings:
Tuesday	07:00 - 21:00	
Wednesday	07:00 - 21:00	
Thursday	07:00 - 21:00	
Friday	07:00 - 21:00	
Saturday	07:00 - 21:00	
Sunday	07:00 - 21:00	

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

MRS A I K

Registered number of holder, for example company number, charity number (where applicable)

Company no: N/A

Charity no: N/A

Name of designated premises supervisor where the premises licence authorises the sale by retail of alcohol

MS NEELAM RANDHAWA

State whether access to the premises by children is restricted or prohibited

NOT APPLICABLE



Signature of Authorised Officer
Head of Environment, Health and Consumer Protection


**DURHAM COUNTY COUNCIL – CONSUMER PROTECTION
ENVIRONMENT, HEALTH & CONSUMER PROTECTION**

STATEMENT OF WITNESS

(Criminal Procedure Rules, r6.2; Criminal Justice Act 1967, s.9)

STATEMENT OF: Graham John Blount
AGE: (if over 18 enter "over 18"): over 18
OCCUPATION: Senior Trading Standards Officer
ADDRESS: C/O EHCP (Trading Standards) PO Box 617,
Durham, DH1 9HZ

This statement consisting of 2 page(s) each signed by me is true to the best of my knowledge and belief and I make it knowing that if it is tendered in evidence I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 2 day of March 2018
Signed 

I am a Senior Trading Standards Officer employed by Durham County Councils Trading Standards Service in the Safety & Metrology Team. I hold the Diploma in Trading Standards awarded in 1992. I am currently qualified as a Trading Standards Practitioner through the Chartered Institute of Trading Standards. I am an Authorised Officer under the Licensing Act, 2003.

On 24th August, 2017 I was employed on Operation Darkhawk an underage test purchase exercise that was targeting off licences within the County. I was accompanied by PCSO Michelle Williamson, of Durham Constabulary, and Paul Smith a Technical Assistant with Durham County Council. All the premises targeted during that exercise had been identified through complaints from the public or intelligence received that they were selling alcohol to underage youths.

At 1602 hours on that Day, I tasked the underage volunteer to enter Premier Store, 4 Victoria Terrace, Murton and attempt to purchase alcohol. At 1605 hours the volunteer emerged from the premises carrying four cans of lager. I took the cans from the volunteer and placed it in an evidence bag, and

Signed: 

Statement Taken by:

STATEMENT OF: Graham John Blount

Continuation Sheet 1

labelled it as Exhibit GJB/1. The transaction was recorded on a covert camera worn by the volunteer and I now produce the footage from the camera as Exhibit GJB/2.

I then entered the premises escorted by PCSO Williamson, where I identified myself to the woman behind the counter, who I now know to be Neelam Randhawa. I explained the reason for my visit, and explained that she had sold alcohol to the underage volunteer.

On 25th October, 2017, I was engaged on a second underage sales test purchase exercise, Operation Gamorra, accompanied by PCSO Aimee Guest, and Paul Smith a Technical Assistant with the service.

At 1041 hours I tasked the volunteer to enter Premier Store 4, Victoria Terrace, Murton and to attempt to test purchase alcohol. At 1044 Hours the volunteer emerged from the premises carrying four cans of lager. I took the cans from the volunteer and placed them in an evidence bag and labelled them as Exhibit GJB/3.

I then entered the premises escorted by PCSO Guest and identified myself to the server, who I now know to be I H I advised I that she had sold alcohol to a child under the age of 18. PCSO Guest then issued H with a fixed penalty notice.

On 10th January, 2018 The premises Licence Holder Neelam RANDHAWA was interviewed under caution and the transcript of the interview I now produce as Exhibit GJB/4.

Signed: 

Statement Taken by:

661A


18 UNDER
AGE SALE




0345 257 0018
info@underagesales.co.uk
www.underagesales.co.uk

LOS ANGELES
- SKATE -
CO
CALIFORNIA

RECORD OF INTERVIEW NEELAM RANDHAWA

CPS/4

Person Interviewed:	Neelam Randhawa (NR)		
Place of Interview:	Annand House, Meadowfield	Number of Pages:	11
Signature of Interviewing Officer:			
Date of Interview:	10.01.2018		
Time Commenced:	14.53	Time Concluded:	15.12
Duration of Interview:	19 minutes		
Interviewing Officer(s):	Graham Blount (GB), Trading Standards officer K: C (KC), Senior Trading Standards Officer		
Other Persons Present:			

Person Speaking	Text
GB	[Beeping sound] Right, the time is fourteen fifty three and it's the tenth of January twenty eighteen. I am a Trading Standards Officer, my name is Graham Blount and also present is...
KC	 employed by Durham County Council.
GB	Okay, the interview is being recorded at Annand House, Meadowfield County Durham and may be given in evidence should this case go to court. Can I just ask, please, what is your full name?
NR	My full name is Neelam Randhawa.
GB	Your home address.
NR	
GB	Okay. And your date of birth.
NR	
GB	Okay. And can you just confirm there's no other persons present other than those I've mentioned?
NR	Yeah, no one.
GB	Yeah, okay. The interview is being recorded on audio equipment as I explained earlier.
NR	Yeah.
GB	You've seen me break the seals on a set of new discs and place them in the recorder. At the conclusion of the interview, I'll ask you to pick one of those discs to be what we call a master copy.
NR	Okay.
GB	It'll be sealed and that can only be opened then on the authority of a crown court judge or the CPS, the Crown Prosecution Service.
NR	Mmhmm.
GB	I'll also give you, err, a notice at the end of the interview which explains what happens to the discs and if this case should go to court how your solicitor can obtain a copy of it.
NR	Okay.

GB	So the reason for the interview is today we're investigating the sale of alcohol to a minor on two occasions from the off licence Premier Store four Victoria Terrace, Murton, County Durham. I'm going to ask you some of these questions, but before I do I have to caution you. I must caution you and say that you do not have to say anything, but it may harm your defence if you fail to mention when questioned something which you later rely on in court, anything you do say may be given in evidence. You are not under arrest and you are free to leave at any time.
NR	Okay.
GB	The time is fourteen fifty five. Okay, to ensure you understand the caution, I'm now going to break it down into three parts. The first part is you don't have to say anything.
NR	Okay.
GB	And it basically means, should you not wish to answer the questions...
NR	Yeah, yeah.
GB	You don't have to. However, the second part then goes on to say it may harm your defence if you do not mention when questioned something which you then later rely on in court.
NR	Okay.
GB	So effectively if you refuse to answer any questions today...
NR	Yeah.
GB	And it does go to court, you're asked the same questions in...in court and then give an answer...
NR	Oh okay.
GB	Then the court is quite happy to say well why, you know, they're quite entitled to say, well why didn't you say that the first time around.
NR	Okay.
GB	You know, why are you hiding it, et cetera, et cetera. The final part is anything you say may be given in evidence, ultimately if this should go to court, okay, this tape can be played in court as part of that evidence.
NR	Yeah.
GB	Alright.
NR	Yeah.
GB	So just check your understanding, are...do you have to answer my questions today? Its not a trick question.
NR	Am I?
GB	Yeah, from what I've just explained to you, you...are you required to answer these questions?
NR	No, no I'm not.
GB	No, you're not, okay.
NR	Yeah.
GB	And if you don't answer my questions today, but then answer them in court, what may the court say?
NR	Why didn't you answer them before?
GB	Yeah, okay. Erm, and how will the court know what is said today?
NR	By the CDs.
GB	This recording, right okay. Erm, as I said earlier on, you're not under arrest.
NR	Okay.
GB	And you are free to leave...free to leave at any time.

NR	Okay.
GB	Should you wish to seek legal advice, you're free to do so.
NR	Yeah.
GB	Just indicate that you want to stop the interview from going any further and then you can leave, okay.
NR	Okay.
GB	I'm just going to ask you again, just to confirm your name, your full home address and your date of birth please.
NR	Okay, my name's Neelam Randhawa and my address is number [REDACTED].
GB	And your date of birth.
NR	Err, [REDACTED].
GB	[REDACTED] okay, and how would you like to be addressed...addressed during the interview?
NR	Neelam.
GB	Neelam, okay.
NR	Mmhmm, right yeah.
GB	And can you confirm that you understand that ultimately this is an offence for which you could be prosecuted for.
NR	Yeah, I understand.
GB	You understand that okay. So the interview is being conducted as part of an investigation in relation to offences under the Licensing Act two thousand and three.
NR	Yeah.
GB	Obviously we've done some research in the case already, we've reviewed what evidence we have.
NR	Yeah.
GB	But I haven't spoken to you formally to get your side of the story.
NR	Yeah, yeah.
GB	Okay. So I'm going to be asking you some questions about the events of the two incidents and your knowledge of them, plus...
NR	Okay.
GB	What's going on in the business, who owns what, et cetera. So we'll start with talking about the business, but before I need to do that, I'm going to give you the opportunity just to tell me on the day that you sold alcohol in question why you did it.
NR	Right, on the day, erm, I was on...I was actually on the phone.
GB	Yeah.
NR	To B... a supplier and then a guy come in, I didn't think, it just went out of my head, he came in for it and [inaudible 4:23].
GB	Mmhmm.
NR	And then, erm, about a few minutes later, the, erm, Licensing came in and obviously I...I just put the phone down.
GB	Mmhmm.
NR	And then they said, do you realise that you've, erm, just sold alcohol to a minor?
GB	Mmhmm, right.
NR	And that's it.
GB	Yeah, okay. Right then, so let's talk about the business then, how long have you actually owned the business?

NR	Erm, for nearly about three years.
GB	Three years, so that would be, what...
NR	Yeah.
GB	...twenty fourteen, twenty fifteen, something like that?
NR	Yeah.
GB	Okay. Erm, and who actually runs the business? Who is in charge?
NR	Erm, me and my husband.
GB	So it is a joint thing.
NR	Err, yes, a partnership.
GB	It is a partnership.
NR	A partnership, yeah.
GB	Right, okay. As a consequence then I may need to have a chat with your...your partner before we go as well.
NR	Yeah.
GB	Okay, if that's okay.
NR	Yeah.
GB	Alright, erm, and, erm, do you know the exact date you started trading or have you just got a rough idea what month?
NR	I think it was the fourth of May.
GB	About the fourth of May...
NR	Yeah.
GB	...twenty fifteen.
NR	Yeah.
GB	Okay. And who did you buy the business from?
NR	It was from, erm, yeah, I can't remember his surname now.
GB	Right, okay. Erm, and...
NR	[REDACTED] or something like that.
GB	Okay.
NR	[REDACTED] something like that, yeah.
GB	Yeah. Erm, and what were you doing before you bought this store?
NR	We had, erm, another shop on, erm, [REDACTED]
GB	[REDACTED]...
NR	Erm...
GB	[REDACTED]
NR	Yeah, [REDACTED]
GB	Right.
NR	But that was an off licence store as well.
GB	That was an off licence as well, okay.
NR	Yeah.

GB	And before that?
NR	And before that we had another shop at, erm, that was [REDACTED] and that was on, erm, [REDACTED].
GB	[REDACTED]
NR	Yes.
GB	In Sunderland is it?
NR	Erm, yeah, yeah. The other one Sunderland, yeah.
GB	Okay, right, erm, and how long would you say you've worked in the licensed trade?
NR	In all in together?
GB	Mm.
NR	Oh, err, probably about four, five years.
GB	About four or five years.
NR	Yeah.
GB	So how long did you have the two shops in Sunderland for then?
NR	I think we had one nearly just over a year.
GB	Mmhmm.
NR	And the other one was just for a year.
GB	Yeah, right and then you moved to...
NR	And, yeah, this one is for about three years nearly.
GB	Okay. Erm, have you got any other businesses apart from this one?
NR	No.
GB	No, okay.
NR	No.
GB	Have you got any family that have got other businesses?
NR	No.
GB	No, okay. Erm, how...how long have you had your personal license?
NR	For, err, about five years, yeah.
GB	About five years, okay.
NR	Yeah, about five years.
GB	And where was it issued?
NR	It was issued at, erm, Newcastle...Newcastle.
GB	Newcastle.
NR	Yeah.
GB	Okay. So why did you move to the shop in, erm, Murton?
NR	Erm, the shop that we previously had it wasn't doing that well.
GB	Right.
NR	So then my father offered to, erm, help us out.
GB	Yeah.

NR	And then we buys this business, see how it's getting on.
GB	Right, okay.
NR	So we close that and then we moved here.
GB	Right.
NR	We went into partnership with my father.
GB	Okay. What sort of trading hours do you have?
NR	Erm, its, erm, nine until...nine until nine.
GB	Nine until nine, okay.
NR	No, seven until nine.
GB	And you...I guess from your address you live on site do you?
NR	Yeah, yeah.
GB	Okay. Erm, and your husband, as you say, he's...he's one of the partners in the business is he?
NR	Yeah.
GB	Okay. How many staff have you got?
NR	We've got, erm, two.
GB	Two.
NR	Yeah.
GB	Right, okay. Erm, and how often do they work?
NR	They work, well, sometimes three, four hours, it varies.
GB	Right. So you and your husband do the majority of it?
NR	Yeah, yeah.
GB	The sales and...
NR	Well my husband and dad, but, yeah.
GB	Yeah, okay. Do they have a sort of, shift pattern or is it just to fill in ours that you're not working?
NR	No, just fill in hours when I'm not there.
GB	Okay. Have any of those two staff got personal licenses?
NR	No, no I don't think they have.
GB	Okay. And what training do your staff have?
NR	Erm, we just tell them about the...the alcohol.
GB	Right.
NR	And then that's it, yeah.
GB	So it's...it's just a verbal thing.
NR	Yeah, yeah.
GB	And who does that is it yourself or your husband?
NR	My husband.
GB	Your husband does all that okay.
NR	Yeah.

GB	Do you record any of this anywhere or is it just a verbal...?
NR	No, it's just a verbal, just, you know, when they were told whatever they...
GB	Alright. From a policy point of view, what's your...what do you tell your staff about under age sales and...and things like that? I mean...
NR	We tell them that if they're...if they're not sure...
GB	Yeah.
NR	Always ask them whether they, you know, well if ever they felt that...if, erm, my husband serving or myself...
GB	Yeah.
NR	If they don't show you ID, don't serve them.
GB	Yeah, okay. And what...
NR	If they're not happy with...if they don't look their age, you don't serve them.
GB	Okay.
NR	Simple as.
GB	And what age would you normally check for I...check ID up to?
NR	Up to eighteen.
GB	Up to eighteen.
NR	Up to eighteen, yeah.
GB	Right, okay. Erm...
NR	Eighteen, nineteen.
GB	How do you check your staff are complying with that? Do you...do you have a look at anything or do you talk to them or do you check the CCTV or anything?
NR	My husband checks the CCT, erm, TV.
GB	Mm, right.
NR	And also we stand there sometimes.
GB	Okay.
NR	It goes in..and we also have book.
GB	Yeah.
NR	What we log in all of it.
GB	Right, obviously I was going to ask you about the refusals register, because nobody could find it when we came in last time.
NR	Yeah.
GB	So have you actually got...
NR	I think we have filled that in, yeah.
GB	You have now filled it in.
NR	I have filled it in, yeah.
GB	Right, okay. Right, what forms of ID would you normally accept?
NR	Erm, well an...an ID card.
GB	Mmhmm.
NR	A passport.
GB	Yeah.

NR	Or something that's got their date of birth on.
GB	Right, okay. Err, okay, so the first sale then which happened at [REDACTED] on the [REDACTED]
NR	Yeah.
GB	Erm, was yourself.
NR	Yeah, it was myself.
GB	Now, I've got the footage if you'd like to view it.
NR	Yeah.
GB	Erm, and we'll show you what actually occurred, erm, so just bear with me, for the benefit of the tape, I'm just going to show, erm, Neelam the footage that was taken on the day.
KC	Just while Graham's doing that, how many hours would you normally work in the shop over a week?
NR	Probably two or three.
KC	So you don't work very many hours yourself.
NR	No, because I'm looking after my [REDACTED], yeah.
KC	Right, so your husband does the majority of the hours.
NR	Yeah, yeah.
KC	Does he? Right, okay. I think that day I worked for...for two, three hours.
GB	Mmhmm.
KC	Right. So what would be your normal role in the shop? You said that you were on the phone to suppliers.
NR	Yeah, yeah.
KC	Yeah. Is that what you would normally do? Do you sort out the stock?
NR	Yeah, yeah, sometimes with the phone...
KC	Right.
NR	They have to speak to my husband or they want to place an order or take an order or whatever.
KC	Right, okay.
NR	My husband will ask me to, you know.
KC	So is it generally your husband that does the majority of the running of the shop, ordering stock.
NR	Yeah, yeah.
KC	Collecting stock, things like that, and you just help out as and when.
NR	Yeah, yeah.
KC	Right, okay.
GB	Any particular reason why you're the license holder and not your husband?
NR	No, no. Easy for me to take the test, you know.
GB	Right, okay. Right, so I'm just going to show you the footage, erm, of the actual transaction itself, erm, yeah.
NR	Okay.
GB	[Video playing] Right, so does that look familiar to you?
NR	Yeah.
GB	Right, okay. Erm, so obviously you weren't on the phone when you actually served him, were you?

NR	I was on my mobile phone, I was on my phone I put it to the side.
GB	Yeah, okay. Erm, just going back to [REDACTED] question about, erm, so you're only working, what four hours a day or four hours a week in the shop?
NR	My...some...sometimes when we haven't got cover...
GB	Yeah.
NR	Then obviously I have to come down if it's, like....
GB	Yeah.
NR	If he has to go to cash carry for supplies.
GB	Yeah, okay. So before you [REDACTED] was born, how often did you work in the shop?
NR	Well every day.
GB	Yeah, right, so you did a lot more before your [REDACTED] was born.
NR	Yeah, yeah.
GB	Okay, right. Right, and then obviously the same in the previous shops, you probably did a lot.
NR	Yeah, yeah and...yeah.
GB	Right, erm, so just one other question about the first time, when myself and PCSO Williamson came in to talk to you, PCSO Williams asked you the name of the license holder and the DPS, erm, and you said it was [REDACTED], that was the name that I've got in my notebook.
NR	Yeah, yeah.
GB	Why was that when you knew you were...you were the DPS yourself?
NR	Because when they sent us form we did...
GB	Mm.
NR	We did send the forms back to [REDACTED]
GB	Right.
NR	Erm, I tell my husband and he goes it's okay, because you're still using her license so...
GB	Right, okay. Right, so the second sale occurred at ten forty one on the twenty fifth of October, err, it was [REDACTED] that was working...
NR	Yeah, that one, that one, yeah.
GB	Yeah, okay. Erm, just a quick question, how long has [REDACTED] or [REDACTED] worked for you?
NR	Err, I think it's, erm, about...I'd say about a year.
GB	Right, okay. And what sort of...
NR	About a year.
GB	And what training would...would she just have had the verbal training the same as the other member staff.
NR	Yeah, yeah, just verbal training, yeah.
GB	Okay. And, again, that won't be recorded anywhere.
NR	Mm.
GB	You haven't recorded that training.
NR	No, no, no, just spoke to her.
GB	Right, okay. Erm, and since she...since the sale, have you done anything with her, have you retrained her or...?
NR	Well we spoke to her, yeah.

GB	Yeah, alright okay.
NR	I mean, I spoke to her and she goes it was just a mistake, she didn't think.
GB	Yeah, right. So what steps have you taken to ensure that there aren't any further sales that have occurred?
NR	Well obviously my husband being there, but, erm, also, like, erm, tell them that it's important.
GB	Right, okay.
NR	Nothing else really.
GB	So...
NR	I just spoke to them, like...
GB	Right, so you've just spoken to them about...
NR	Yeah, he spoke to them, like, it is important.
GB	Right. And you're using your register.
NR	We're using the book, yeah, the book when they came in, to check the register.
GB	So the only other thing I wanted to just go back to obviously you mentioned about submitting your forms. So you tran...you submitted the forms to transfer the license.
NR	Yeah.
GB	In August twenty fifteen. I've seen a letter from our Licensing Department that's...they returned them to you about twenty sixth of August twenty fifteen.
NR	Yeah.
GB	Asking for some corrections, whether or not it's the wrong fee. Can you explain why you didn't return them?
NR	No, no.
GB	No. So, you know, they come back to you August, I mean, it's only when we've looked into it in December this year.
NR	Yeah.
GB	That we've found you've not actually got the license in your name. Right, okay, erm, I think that's just about everything I want to cover. [REDACTED] there anything you want to ask, just to...?
KC	Just one other question there, erm, you mentioned obviously that you're filling in the refusals book.
NR	Yeah.
KC	For anybody that you don't...how many entries would you say is in that refusal book?
NR	I would say two.
KC	Two.
NR	I would say two.
KC	Two, is that since, since the sales.
NR	Yeah, since I've...yeah.
KC	Right, okay. Okay and what about previous to the sales?
NR	Err, previously I haven't been in to check, yeah.
KC	No, right, okay, but you would have that available for us to have a look at.
NR	Yeah, yeah, yeah, it will be available, yeah.
KC	Right.

GB	And then...and then the last thing is, I'm just going to show you a photograph, erm, of a young man, can I ask you to estimate how old you think he is? Just for the benefit of the recording, I'm just showing Neelam, erm, a...a picture labelled G...GB stroke eight.
NR	About...mm, eighteen, nineteen.
GB	Right. So would you challenge him or not?
NR	Yeah, I would.
GB	You would.
NR	Yeah.
GB	That's the young man that came in on the day.
NR	Okay.
GB	And that photograph was taken before he came in. So...
NR	Okay.
GB	Any particular reason why you say you'd change...challenge him now, but at the time you didn't?
NR	Well I think, erm, no not really. That's the first time I've actually done that.
GB	Yeah.
NR	Not asked.
GB	Right. Is there anything you'd like to add or anything else you'd like to ask before we finish?
NR	No, no, that's it.
GB	Okay. Obviously you've given us a few more facts that we may need to follow up.
NR	Mm.
GB	And I'll probably need to have a quick chat with your husband as well under the circumstances.
NR	Yeah, and that's fine, yeah.
GB	Okay, erm, but if there's nothing else, erm, you want to ask, I'm just going to give you a copy of the notice, there we go.
NR	Yeah.
GB	That's got the reference number on...
NR	Thank you.
GB	Should it go to court or should it...you require legal advice and your solicitor wants a copy of the recording, then that's how he gets access to it, okay.
NR	Okay, yeah.
GB	Have you anything now that you wish to say in relation to the matter?
NR	No.
GB	You've said everything...you've nothing else you want to say.
NR	Yeah, yeah.
GB	Okay. Right, so I'm...I'm just going to conclude the interview. The date is still the tenth of January twenty eighteen and the time is fifteen twelve and I'm turning off the recorder.
	[Recording ends here]

DURHAM CONSTABULARY

Form MG11(T)
(amd. Jun 07)

Witness Statement

(CJ Act 1967, s.9 ;MC Act 1980, ss 5A (3)(a) and 5B, Criminal Procedure Rules 2005, Rule 27.1)

URN

Statement of

Michelle WILLIAMSON

Age **Over 18** (if over 18 insert 'over 18').

Occupation: Specialist Licensing PCSO

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Signature:

Date: - 11th December 2017

ck if witness evidence is visually recorded ☐ (supply details on rear)

I am a serving Police Community Support Officer within Durham Constabulary working from the Alcohol Harm Reduction Unit, Meadowfield.

On Thursday 24th August 2017 I was on duty taking part in Operation Darkhawk, which was a Trading Standards authorised test purchase operation in County Durham. The operation involved sending a child volunteer wearing a covert camera into off licensed premises, the child volunteer would attempt to purchase alcohol with an ABV above 0.5%.

A briefing took place in which the child volunteer was instructed that if asked their age they could lie and say they were 18. The child volunteer was also instructed to state they had no identification if asked. The child volunteer for this operation was 16 years of age.

At 16:02 hrs on the day the child volunteers entered Premier Store, 4 Victoria Terrace, Murton and purchased 4 cans of lager.

Acting on information I had received from the child volunteer I entered the premises in the company of Durham County Council Trading Standards Officer Graham BLOUNT and spoke to a female who I now know to be Neelam RANDHAWA. RANDHAWA was informed we were carrying out a test purchase in the area and she had just served a 16 year old and showed him the 4 cans of lager. RANDHAWA was them

Signature:

PROTECT
Signature witnessed by:

Continuation of Statement / Interview of:

Michelle WILLIAMSON

Page No.: 2

informed that arrangements would be made for an officer to re attended the store to discuss the underage sale in full. [REDACTED]

PROTECT

Signature:

[REDACTED]

Signature witnessed by:

WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: **Aimee Guest**Age if under 18: **Over 18** (if over 18 insert 'over 18')Occupation: **Police Community Support Officer**

This statement (consisting of _____ pages(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: _____ Date: **30/10/2017**Tick if victim wishes to personally read their Victim Personal Statement aloud in Court: ☐Tick if witness evidence is visually recorded: ☐ (supply witness details on rear)

I am a Police Community Support Officer, specialist in Licensing, presently stationed in the Alcohol Harm Reduction Unit at Annand House, Meadowfield.

On Wednesday 25th October 2017 at 10:55hrs I was in full uniform on duty at Murton. At this time I was engaged in a test purchase operation in company of Graham Blount from Durham County Council, Trading Standards team. It was an authorised test purchase operation on licensed premises in the Durham and East Durham area. the operation involved sending a child volunteer into the premises. The volunteer was aged 16 years and he looked his age.

At the time stated the child volunteer entered Premier shop, Victoria Terrace, Murton and was sold alcohol. Acting upon this information I entered the premises accompanied with Trading Standards Graham Blount and approached the female sales assistant whom I now know to be _____

B. _____ of _____. On introducing ourselves once in the shop she replied, "is it the kid I have just served, I knew it, I knew it!" We explained that she had just sold a 16 year old 4 cans of Carling lager, she replied that she had. We explained that we were test purchasing in the area and she said "I nearly asked him, but it was too late".

I cautioned _____ and told her that as she had served a child under the legal age of 18, a product with the alcohol content of above 0.5% ABV she had committed an offence of selling alcohol to a minor contrary to section 146 of the Licensing Act 2003.

I asked _____ if she had asked the child for his age, she said "no but I was going to, but it was too late". _____ went on to say she was already "going to get sacked". I asked if _____ knew about the challenge 25 procedure, she replied "yes, I should have known better".

_____ was then informed of the provisions of the Fixed Penalty Notice issued under the Criminal Justice and Police Act 2001. I then informed _____ that this matter would be dealt with by means of a Fixed Penalty Notice. _____ was then advised that she had 21 days in which to pay the penalty and that instructions on how to pay where on the ticket. _____ was issued FPN 8016224 0 which she signed as accepted _____

Signature: _____

Signature witnessed by: _____

Not Disclosable

Witness Contact DetailsName of Witness: **Aimee Guest**Home Address: **Annand House, Meadowfield**

Postcode:

E-mail Address: [REDACTED]

Mobile:

Home Telephone Number:

Work Telephone Number:

Preferred means of contact (*specify details for vulnerable/intimidated victims and witnesses only*):Gender: ☐ Male ☒ Female

Date and place of birth: [REDACTED]

Former name:

Ethnicity Code (16+1):

DATES OF WITNESS NON-AVAILABILITY: n/a**Witness Care**

- a) Is the witness willing to attend court? ☒ Yes ☐ No If 'No', include reason(s) on form **MG6**.
- b) What can be done to ensure attendance?
- c) Does the witness require a Special Measures Assessment as a vulnerable or intimidated witness? (*youth under 18; witness with mental disorder, learning or physical disability; or witness in fear of giving evidence or witness is the complainant in a sexual offence case*)
☐ Yes ☐ No If 'Yes' submit **MG2** with file in anticipated not guilty, contested or indictable only cases.
- d) Does the witness have any particular needs? ☐ Yes ☐ No
 If 'Yes' what are they? (*Disability, healthcare, childcare, transport, disability, language difficulties, visually impaired, restricted mobility or other concerns?*)

Witness Consent (for witness completion)

- a) The Victim Personal Statement scheme (victims only) has been explained to me. ☐ Yes ☐ No
- b) I have been given the Victim Personal Statement leaflet ☐ Yes ☐ No
- c) I have been given the leaflet "Giving a witness statement to the police..." ☐ Yes ☐ No
- d) I consent to police having access to my medical record(s) in relation to this matter (*obtained in accordance with local practice*) ☐ Yes ☐ No ☐ N/A
- e) I consent to my medical record in relation to this matter being disclosed to the defence ☐ Yes ☐ No ☐ N/A
- f) I consent to the statement being disclosed for the purposes of civil, or other proceedings if applicable, e.g. child care proceedings, CICA ☐ Yes ☐ No ☐ N/A
- g) Child Witness cases only. I have had the provision regarding reporting restrictions explained to me. ☐ Yes ☐ No ☐ N/A
- I would like CPS to apply for reporting restrictions on my behalf. ☐ Yes ☐ No ☐ N/A

I understand that the information recorded above will be passed on to the Witness Service, which offers help and support to witnesses pre-trial and at court.

Signature of witness: [REDACTED] PRINT NAME: **A. Guest**

Signature of Parent: [REDACTED] PRINT NAME:

Address and telephone number (of parent etc), if different from above:

Statement taken by:

Station:

Time and place statement taken:

**DURHAM CONSTABULARY
PENALTY NOTICE FOR DISORDER**

PART 1 - POLICE COPY

TICKET NUMBER - 16 digits Fine Amount

011803 8016224 0 18 £80.00

~~011803 8016224 0 12 £60.00~~

CLEARLY DELETE the number and fine amount which is **NOT** applicable, according to the fine amount for this offence.

PNC checked: Yes ☒ No ☐ Pentip checked: Yes ☒ No ☐

Offender Details BLOCK CAPITALS

Title: MR D.O.B. [REDACTED] Id/mm/yr

Forename(s): [REDACTED]

Surname: [REDACTED]

Address: [REDACTED]

Post Code: [REDACTED]

Phone No: [REDACTED]

Gender: M/F/U ☒ Officer defined ethnicity ☐ Self defined ethnicity ☒

Ethnicity codes - See inner front cover

Occupation: SALES ASSISTANT

Date of Issue: 25/10/17 Time of Issue: 10:58 hrs

Offence Date: 25/10/17 Offence Time: 10:45 hrs

Offence Location: PREMIER SHOP

VICTORIA TERRACE

Offence code: L903064

Offence description: THE SALE OF ALCOHOL TO A PERSON UNDER 18 - 18 LICENSING ACT 2003

Contrary to (Act containing offence): LICENSING

ACT 2003

Place of issue: Street ☒ voluntary Attender ☐

I acknowledge receipt of this Penalty Notice.

Signature: [REDACTED]

Issued by: Suman QUEST

Signature: [REDACTED]

Collar No: [REDACTED] Rank: PCO Station: SEAHAM

ID CHECKS MADE (details section must be filled in)

Driver Licence ☐ Passport ☐ Bank/Credit Card ☒ National Insurance ☐

Travel/Photo Card ☐ IND Card ☐ PNC ☐ Radio ☐ Other (specify) ☐

Other (specify): [REDACTED]

Details (e.g. driver card/passport no/employment details): BANK CARD

NATWEST

Fingerprint taken? Yes ☐ No ☒ Photograph taken? Yes ☐ No ☒

DNA? Yes ☐ No ☒

Please note that issue on the street where the PND offence is recordable, there is no power to take fingerprints or DNA without consent in writing.

Officer Caution ☒

IMPORTANT

Ensure all evidence is recorded in your pocket book.

PNB Ref No: Bodycam of SALE

3rd party witness statement particulars obtained. Yes ☐ No ☒
(Any statement offered by the suspect or a 3rd party witness should be recorded in your pocket notebook)

Height: 5'4 Build: MIN

Description and / or visible distinctive marks and features:

MOPI Name Code ☐

Custody Ref: _____

PNC ID Number: _____

ARRESTING OFFICERS DETAILS

Surname: GUEST Rank: PCSO No:
(Block capitals)

Station: SEAHAM

Signature: [Redacted] Date: 25/10/17

Signed: [Redacted] Rank: _____ No: _____
(Officer corroborating evidence)

DETAILS OF CHECKING NOTICE

Name: [Redacted] Soller No: [Redacted]

Signed: [Redacted]

ACTION REQUIRED

- ☐ If a Recordable Offence scan ticket to HQ-PNC Records with in 24 hours of issue.
- ☐ Scan Ticket to Crime Desk if recordable offence.
- ☐ Scan both sides of ticket to Collision & Fixed Penalty Unit and place in Fixed Pen 29 Book.

29th August 2017

CITY OF
WOLVERHAMPTON
COUNCIL

Mr [REDACTED]
Consumer Protection
Adult Health Services
Annand House
Meadowfield
Durham
DH7 8RS

Dear [REDACTED]


Mrs Neelam Randhawa

Further to your letter dated 25/08/2017 requesting information under the provisions of Section 29(3) of the Data Protection Act 1998.

- o Request a copy of the Personal Licence [REDACTED] and accompanying photo card:

Please find attached licence and photo card.

Yours sincerely,


Mrs P [REDACTED]
Licensing Officer
Licensing Services

Direct: [REDACTED]

Email: [REDACTED]

Personal Licence

Issued in accordance with Section 125,
The Licensing Act 2003 and Regulation 5,
The Licensing Act 2003 (Personal Licences)
Regulations 2005

This Licence is issued to:

Name: Neelam Randhawa

Address:

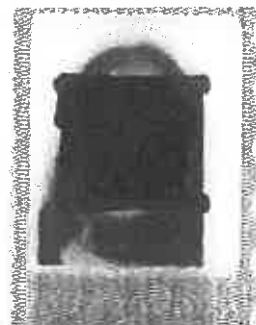
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Licence Number:

[REDACTED]

Granted Date: 18th December 2013

Relevant Convictions/Offence	Date of Conviction	Sentence Imposed
None declared as of 13/12/2013		



Wolverhampton
City Council



Neelam Randhawa



Licence Number:



Personal Licence

Contact: Graham Blount
Direct Tel: 03000 [REDACTED]
email: [REDACTED]
Our ref: GJB/DCCC/[REDACTED]



Ms Neelam Randhawa
Premier Off Licence
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

21st December 2017

Dear Ms Randhawa

LICENCING ACT 2003

Further to my letter dated 8th December 2017, and our telephone conversation of today I am writing to confirm that an appointment has been made today for you to attend for an interview on;

Wednesday 10th January, 2018 at 3.00pm

The interview will be carried out at Annand House, Frederick Street, Meadowfield, Durham, DH7 8RS.

As I stated in my previous letter the interview will be recorded in accordance with the conditions specified in the Police & Criminal Evidence Act, 1984 and you may obtain legal advice.

I have enclosed a map showing the location of the office. On arrival please use the phone in reception to call the number shown at the top of the letter.

If you require any other information please do not hesitate to contact me.

Yours sincerely

Graham J Blount
Senior Trading Standards Officer
Business Compliance & Trading Standards

Adult and Health Services

Durham County Council, County Hall, Durham DH1 5UG
Main Telephone [REDACTED]

Contact: Graham Blount
Direct Tel: 03000 [REDACTED]
Fax: [REDACTED]
e-mail: [REDACTED]
Your ref: [REDACTED]
Our ref: GJB/DCCC [REDACTED]



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

8th December 2017

Dear Madam

Licencing Act, 2003

I am writing to inform you as the Premises Licence Holder for [REDACTED] [REDACTED] [REDACTED] that possible offences have been committed under the Licencing Act, 2003, where the sale of alcohol to an underage volunteer took place two times from that premises, I am required to investigate these offences and I am therefore writing to advise you that as part of my investigation I am required to formally interview you with regard to this matter.

The formal interview will be conducted under caution as required by the Police and Criminal Evidence Act, 1984. I must therefore caution you and tell you that; **You do not have to say anything, but it may harm your defence if you fail to mention when questioned something you may later rely on in Court. Anything you do say may be given in evidence.**

As this matter is the subject of a criminal investigation for which you may be prosecuted, you may wish to seek legal advice.

I am therefore writing to request that you to attend a recorded interview at this office or if this is not suitable to make alternative arrangements to formally interview you.

I would therefore be obliged if you could contact me by 23rd December 2017 to arrange a mutually convenient time to attend the interview. The interview would normally take place at these offices.

With the exception of interview arrangements anything said in response to this letter could be given in evidence.

Yours sincerely

Graham J Blount
Senior Trading Standards Officer
Safety & Metrology Division

Neighbourhood Services
Durham County Council, Annand House, Meadowfield, Durham, DH7 8RS
Switchboard (0191) 383 3000 Minicom (0191) 383 3802 Text (07786) 026 956

Website: www.durham.gov.uk



Contact: Graham Blount
Direct Tel: 03000 260908
Fax: [REDACTED]
e-mail: [REDACTED]
Your ref: [REDACTED]
Our ref: GJB/DCCC [REDACTED]



Ms Neelam Randhawa
[REDACTED]
[REDACTED]
[REDACTED]

8th December 2017

Dear Madam

Licencing Act, 2003

Following my visit to your premises located in [REDACTED] Murton, and the possible offences committed under the Licencing Act, 2003, where the sale of alcohol to an underage volunteer took place two times from that premises, I writing to advise you that as part of my investigation I am required to formally interview you with regard to this matter.

The formal interview will be conducted under caution as required by the Police and Criminal Evidence Act, 1984. I must therefore caution you and tell you that; **You do not have to say anything, but it may harm your defence if you fail to mention when questioned something you may later rely on in Court. Anything you do say may be given in evidence.**

As this matter is the subject of a criminal investigation for which you may be prosecuted, you may wish to seek legal advice.

I am therefore writing to request that you to attend a recorded interview at this office or if this is not suitable to make alternative arrangements to formally interview you.

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Yours sincerely

Graham J Blount
Senior Trading Standards Officer
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SERVICE REQUEST ACTION DETAILS



UAS - Alcohol Re-active Complaint

UAS - alcohol

UNITED KINGDOM

GBL
Consumer Confidential
GBL

05/05/2017
25/08/2017

CLIENT	CONCERN
Name: Address: Alcohol Harm Reduction Team Tel: Mobile: Email:	Name: [REDACTED] Address: [REDACTED] [REDACTED] [REDACTED] Tel: Premises Usage: Off Licence
NOTES	